



ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

Case no. M/56(03)/2019-OPD(M)

Office of the VC&MD,
RTC House, VJA,
Dt: 11.10.2019.

To

All Regional Managers,
APSRTC.

Sub: **Value Added Services:** Provision of value added services in AC buses
- Provision of **woolen blankets** to the passengers in high end buses -
Issue of instructions - Reg.

Ref: 1. Circular No. 57/2004- R&D, dt 14.12.2004.
2. Letter no. R&D/PRJ-14(01)/2002, dt 08.06.2007.
3. Circular No. 59/2011-OPD©, dt. 13.10.2011.

Instructions were issued to the Field Managers vide circular reference 1st cited, for provision of value added facilities in high end AC buses viz supply of woolen blankets, water bottles, playing of TV, selling of snacks, cool drinks, supply of face freshener, confectionaries and to provide attendant for assisting the passengers in loading & unloading the passengers luggage. Further, vide circular at reference 2nd cited, these services are being provided by the attendant through appointed contractors at all the depots operating AC buses

Further, vide reference 3rd cited, instructions were issued to purchase woolen blankets of required number i.e., @ each 5 sets per bus (two sets on the bus, two sets for washing and one set as spare) and to supply the same to all depots which are operating AC buses.

Representations have been received from some depots that there is a short fall of blankets than required no. of blankets and frequently complaints have been received from the passengers that the blankets being supplied are not properly washed & in unhygienic condition. Further, requirement of woolen blankets vary from service to service.

In this connection, information is collected from the field on the requirement of blankets and it is opined that 2 sets for Day by Day service, 3 sets for Day by Night service & 5 sets for Night by Night service will be sufficient.

Illustration 1: Requirement of blankets for one Vennela night by night services (2 buses):

= 1 X 30 seating capacity X 5 sets of blankets
= 150 blankets

Illustration 2: Requirement of blankets for one Amaravati night by day services (1 bus):

= 1 X 49 seating capacity X 3 sets of blankets
= 147 blankets

Illustration 3: Requirement of blankets for one Indra day by day services (one bus):

= 1 X 40 seating capacity X 2 sets of blankets
= 80 blankets

Therefore, all the Field Managers are advised to calculate the required no. of blankets judiciously and obtain the sanction for procurement of blankets as per circular no. 59/2011 and ensure no complaints are received on providing of blankets to the passengers.


Executive Director (O)

CC to: FA&CAO/ Director (V&S) and All Executive Directors for infmn.
CC to: All HODs/CCOS for information and n/a.
CC to: OSD to VC&MD for information.
CC to: All Dy.CAOs / Dy.CTMs for infmn. & n/action.
CC to : COS of Zones for information and n/a.